



# Citizens Advice Tonbridge & Malling Temporary Changes to Advice Services

Unfortunately, due to the Coronavirus (COVID-19) situation, we have taken the difficult decision to **stop providing face-to-face advice until further notice.**

We apologise for any inconvenience this causes, however **we will be providing the same level of advice** to our clients via alternative routes and we are still able to offer free, independent, confidential and impartial advice to all across North & West Kent.

## You can still access advice in the following ways:

- 1** Call our Adviceline on **0300 330 9001** available Monday - Friday, 10am - 3pm
- 2** For self help advice, visit **[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)** at any time

## If you're looking for help to apply for Universal Credit:

- Call us for free on **0800 144 8 444** (Monday - Friday, 8am - 6pm)
- Get support online at **[www.citizensadvice.org.uk/helptoclaim](http://www.citizensadvice.org.uk/helptoclaim)**